



ZERO FRICTION™



User Manual

Thank you for purchasing your DistancePro™ GPS Glove! This user manual was compiled to guide you through the features and functionality of the DistancePro GPS Glove and accompanying smartphone app.

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Install Smartphone App

The DistancePro device provides distances by utilizing the GPS hardware on your smartphone and receiving the data via **Bluetooth®** wireless technology. Prior to golfing, you will need to download and install the DistancePro app to your smartphone.

The DistancePro device and app are compatible with iPhone 4s or newer (running iOS 9.0 or later) & Samsung Galaxy S4 or newer (running Android 4.3 or later).

iPhone:



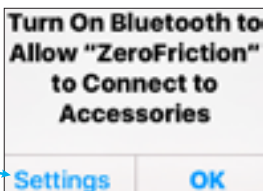
Samsung Galaxy Phones:



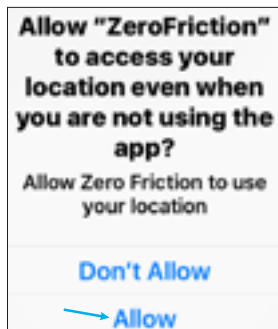
After installing, find and select the Zero Friction app icon (IMG 2.1) to launch the app.



If Bluetooth is disabled on your smartphone, you will be prompted to enable it (IMG 2.2). Select "Settings" to go straight to the Bluetooth menu and enable it. Furthermore, upon first activation of the app, you will be asked to provide permission for Zero Friction to access your location even when not using the app (IMG 2.3). Selecting "Allow" will allow the app to provide distances to the DistancePro even when the app is running in the background. Note: App will not function properly if access to location is not allowed.



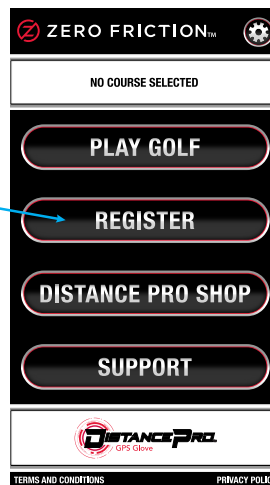
IMG 2.2



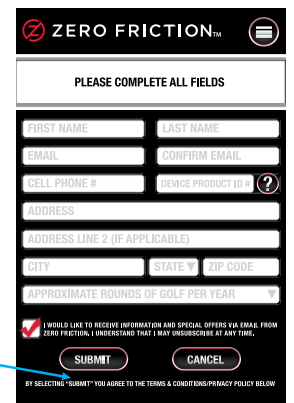
IMG 2.3

Registration

After installing the smartphone app, you will need to complete the registration process to begin using the app. Please review the Privacy Policy on the app or on page 9 for details regarding how Zero Friction uses your information. To register, select the "Register" button (IMG 2.4) from the homescreen. Then, complete the form and select the "Submit" button ((IMG 2.5).



IMG 2.4



IMG 2.5

In order to complete the registration form you will need the Product ID number located on the back of the DistancePro (IMG 2.6). This is the 12-character alphanumeric sequence beginning with "ZFDP" as shown below.



IMG 2.6

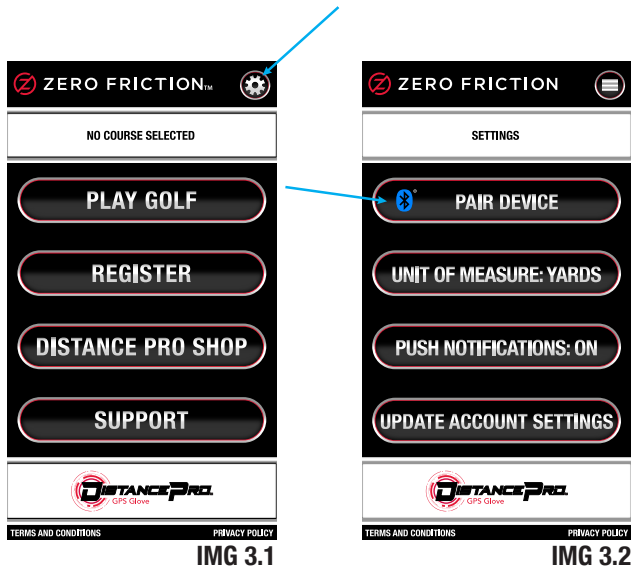
Setup

Pair Bluetooth®

When first opening the app, you may see some pop-up messages asking you to enable Bluetooth, and asking permission for Zero Friction to access your location. Select the “Settings” option from the Bluetooth message and enable Bluetooth. Also, please allow the app to access your location. The app and device cannot provide distances without this permission.

After enabling Bluetooth on your smartphone, power your device on by pressing and holding either button for 2.5 seconds*. Next, launch the smartphone app and select the “Settings” icon from the home screen (IMG 3.1), then select the “Pair Device” button from the settings screen (IMG 3.2). The DistancePro will also display a “Pairing” screen (IMG 3.3). If no connection is made after 30 minutes, the device will power down.

***Note:** DistancePro devices are packaged in a battery-preserving shipping mode. Pressing & holding either button for 2.5 seconds disables shipping mode. Subsequent powering on attempts require only a quick press of either button.



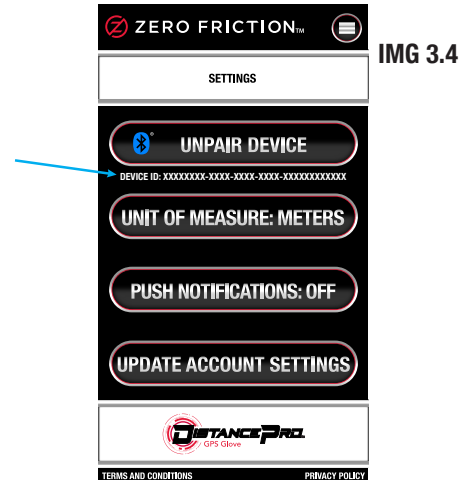
IMG 3.1

IMG 3.2



IMG 3.3

After pairing is complete, the app settings screen will display the unique Bluetooth ID for your device below the Bluetooth button (IMG 3.4), which will also show the option to unpair your device.



IMG 3.4

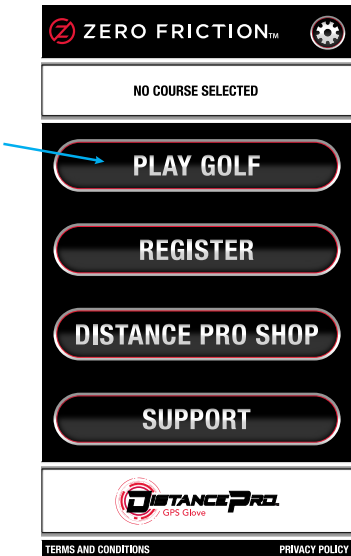
Useful Tips when Pairing

1. The range of your device is up to 30 meters (33 yards). Make sure your device is powered on, and that your phone is within range.
2. Do not put your smartphone into sleep mode while pairing.
3. Your DistancePro device is discoverable by any smartphone that is compatible with Bluetooth 4.0 technology. If you and others are attempting to pair multiple DistancePro devices within range of each other, this may cause issues. In such a scenario, it is advisable to either pair devices one at a time, or out of range of each other. If pairing one device at a time, power only the device that is being paired on, keep the other devices powered off until completing the pairing process for those devices.

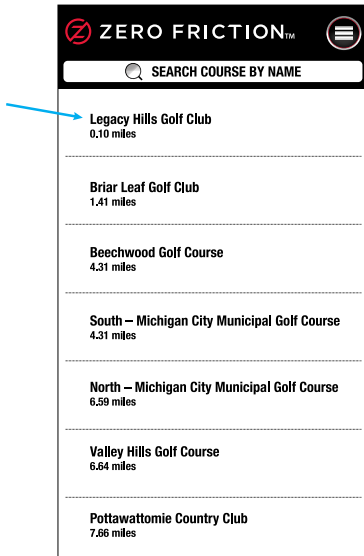
Golf Mode

Activating Golf Mode

To activate Golf Mode, select the “Play Golf” button (IMG 4.1) from the home screen. Next, select the course you are playing from the list of local course results (IMG 4.2). The closest course to your location will be listed at the top.



IMG 4.1



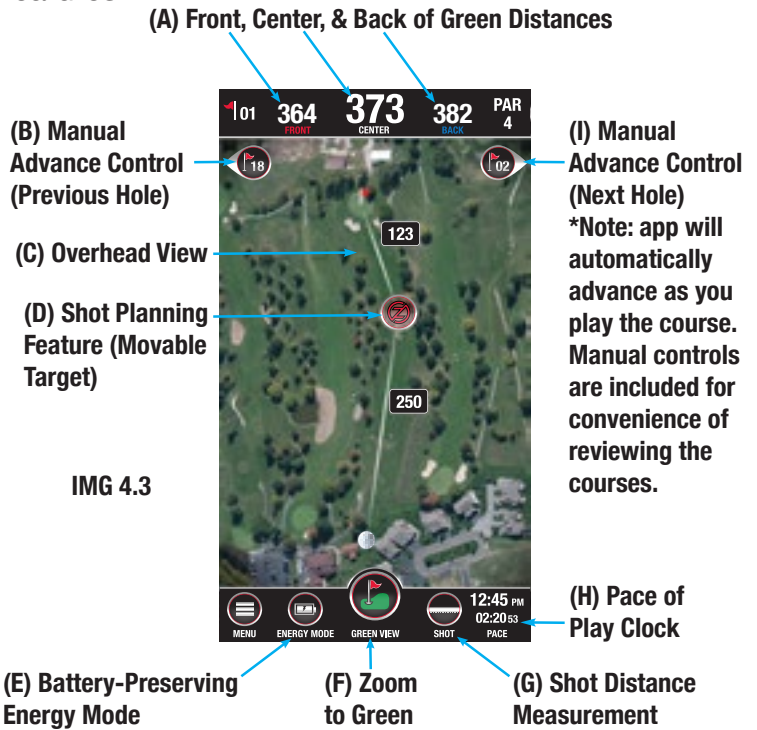
IMG 4.2

Course Preview

The DistancePro app allows you to preview any course that is mapped by iGolf. Simply select a course from the local course results list (based on your location) or use the “Search Course by Name” field to type in the name of a course. If the course is located farther than 1-mile from your location, the distances given will be based upon scorecard information for the course instead of your actual location. If you have your DistancePro device powered on and Bluetooth has been paired, these distances will transfer to the DistancePro display. This handy feature allows you to become familiar with the features of both the app and the DistancePro device before you even step onto a golf course. Please see the right hand side of this page for a description of the features and functionality of the smartphone app and DistancePro device.

Golf Features on App

The DistancePro app (IMG 4.3) includes many useful features:



IMG 4.3

Golf Features on DistancePro

The DistancePro device (IMG 4.4) provides distances to the front, center, and back of the green at a glance, along with the hole number and par information. Pressing the buttons will manually advance holes; press the right button for the next hole, press the left button for the previous hole. Manual advance is useful for shotgun starts or for extremely rare instances in which a premature auto-advance occurs. Your device must be connected to the app via Bluetooth in order to provide data. Distances provided are based on your **smartphone's** location. Make sure to keep your phone nearby or in your pocket.



Powering ON



IMG 5.1

Press either button to power on. The device will display a prompt (IMG 5.1) to make sure Bluetooth is activated on your smartphone (see page 3 for details regarding pairing your DistancePro with your smartphone).

Changing Gloves

The DistancePro attaches to the glove via a bolt through the tee-holder loop. To place the device on a new glove, remove the bolt (IMG 5.2) either by hand or by using a 2.5 mm allen key, if necessary. The DistancePro device is compatible with Zero Friction magnetic ball marker gloves, including men's synthetic, women's synthetic, and Johnny Miller Motion-Fit™ gloves.



IMG 5.2

Replacing the Battery

To replace the battery, use a coin to turn the battery compartment door (IMG 5.3) counterclockwise until the arrows align, then remove it. Take the old battery out and insert the new battery, making sure that the positive side (+) is facing OUT (IMG 5.4). Use ONLY the following coin cell batteries: CR2025, 2025, ECR2025, DL2025, BR2025, 280-205, 5003LC, or SB-T14. To reinstall the battery compartment door, align the arrow on the door with the arrow on the case, then use a coin to turn the door clockwise and lock it in place.



IMG 5.3



IMG 5.4

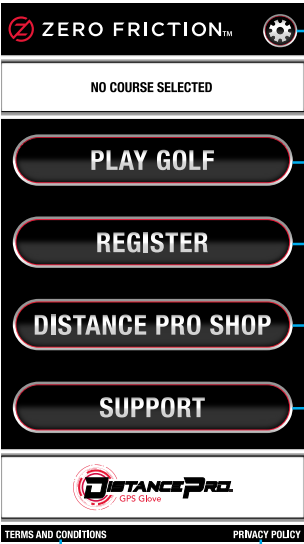
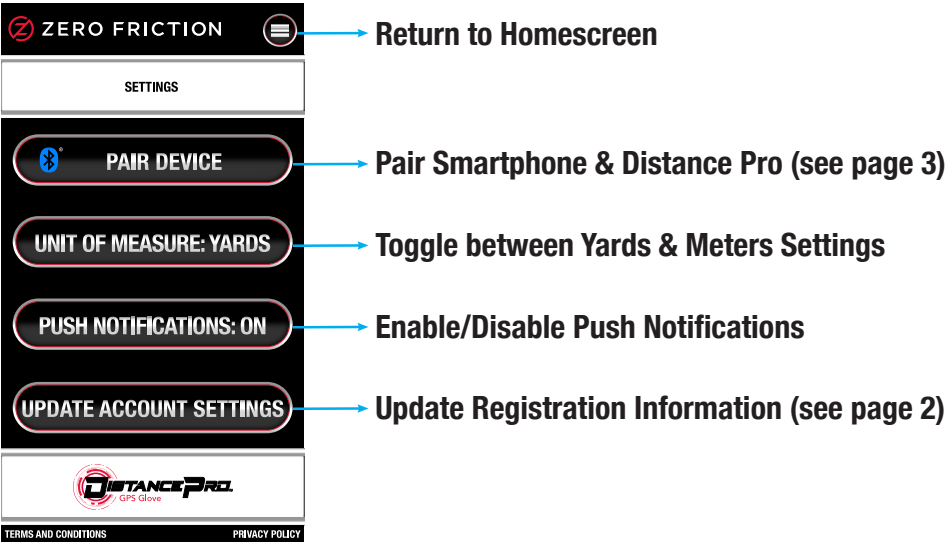
Powering OFF

To power the DistancePro device off, close the app on the phone. The DistancePro will display an “out of range” message (IMG 5.5). This message includes an option to power off. Simply select the left button to power off. The DistancePro also has an auto-off feature that will power the device off after 8 hours (or after 60 minutes if Bluetooth is not paired after powering the device on).

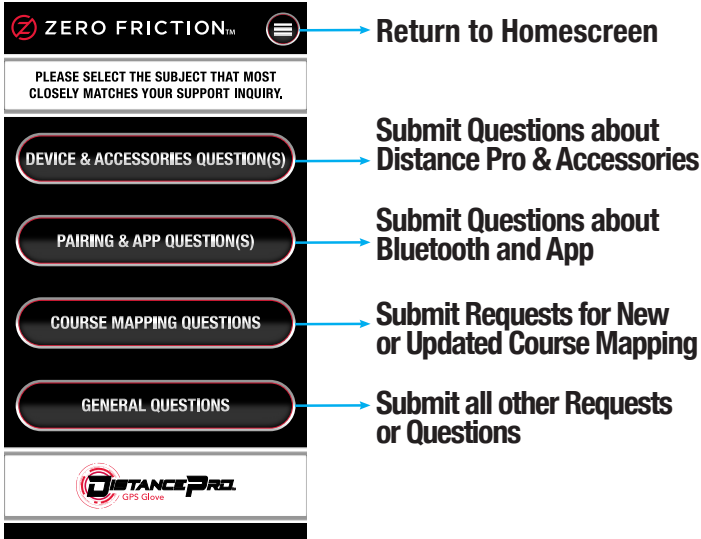
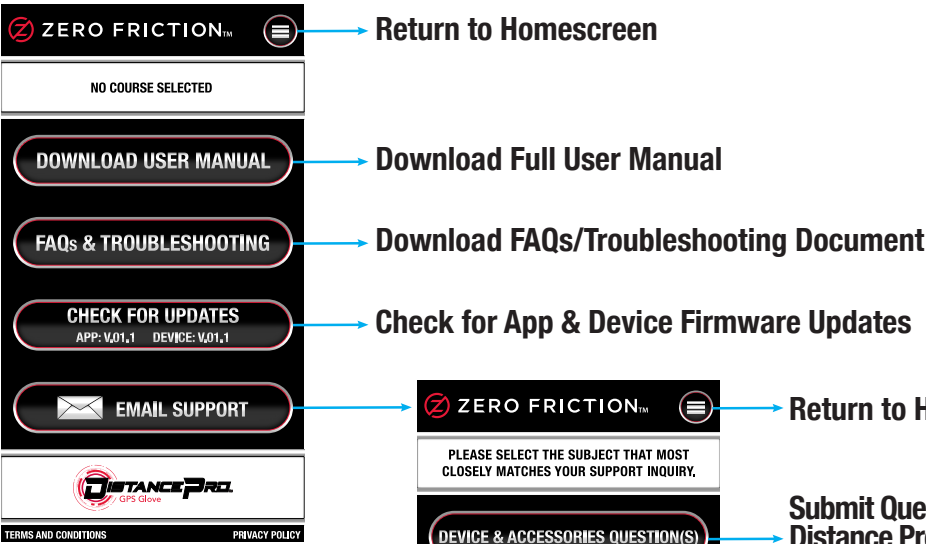


IMG 5.5

DistancePro App Overview



Review Terms & Conditions and Privacy Policy (also detailed on pages 9 - 10 of this User Manual).



What smartphones are compatible with the DistancePro device and app?

The DistancePro and accompanying app are compatible with iPhone 4 or newer (running iOS 5 or later), and Samsung Galaxy S4 or newer (running Android version 4.3 or later).

Do I need to have my phone on me while golfing?

The DistancePro provides distances by utilizing your smartphone's GPS hardware. The distance data is transmitted via Bluetooth® wireless technology. Your DistancePro device must be within 30 meters (33 yards) of your smartphone to maintain connectivity; however, the closer the phone is to your location, the more accurate the distance information will be.

What is the range of Bluetooth® connectivity between the DistancePro device and my smartphone?

The Bluetooth connectivity range is up to 30 meters (33 yards).

Are there any fees to use the app?

The DistancePro app is 100% free of charge to customers that purchase the DistancePro GPS glove. A product ID number is required when registering to unlock app functionality.

Where do I find the Product ID number?

The product ID number is printed on the back of the DistancePro device. It is a 12-digit alphanumeric sequence beginning with "ZFPD."

How long does the DistancePro battery last?

The coin cell battery used in the DistancePro typically provides up to 400 hours of golf.

How much of my smartphone battery does the app use?

This is dependent upon how often your smartphone display is powered on to use the overhead map view and accompanying features. By utilizing your DistancePro device for distances at a glance and minimizing the amount of time the smartphone display is powered on, you can increase your smartphone battery life on the course by up to 400% in comparison to other smartphone apps.

What is energy mode?

Energy mode is a battery-saving feature. When enabled, the phone will stop displaying the overhead course view. GPS is still enabled in Energy Mode, so accurate distances are still provided.

What type of battery does the DistancePro use?

The DistancePro uses a CR2025 battery. Compatible batteries include CR2025, 2025, ECR2025, DL2025, BR2025, 280-205, 5003LC, and SB-T14.

Does the DistancePro app use any data?

Yes, mobile data is required in order to access the iGolf course database, as well as Apple Maps and Google Maps to display the overhead course views.

Is the DistancePro display readable in direct sunlight?

The DistancePro uses a transfective display that allows it to be highly readable in direct sunlight.

How do I setup my DistancePro device and app?

First, download and install the app to your smartphone through the App Store or through Google Play. To unlock app functionality, you will need to register using the "Register" option from the App home screen. You will need the Product ID that is printed on the back of the device to complete the registration. After you are registered, select the "Settings" option (gear icon in the upper right corner) on the app. Power your DistancePro device on by pressing either button, then select the "Pair Bluetooth" button on the Settings screen of the app. Once the device is paired with your smartphone, you are ready to play golf!

Is the DistancePro waterproof?

The DistancePro waterproof rating is IPX7. This means that the DistancePro device is waterproof to a depth of 1 meter for short periods of time. It is advised that you do not intentionally submerge your DistancePro if it is not necessary to do so.

How do I update my DistancePro?

You may check for updates via the app. From the app home screen, select the "Support" button. From the Support screen, select the "Check for Updates" button. If an update is available, you will be taken to either the App Store or Google Play and prompted to update. The next time your DistancePro and your smartphone are paired, the app will update the DistancePro device firmware.

The course that I want to play has either been updated recently or is not listed. How can this be remedied?

Occasionally, courses may renovate, or you may come across a rare course that is not yet mapped by iGolf. Mapping update requests and new course mapping requests may be submitted to courseupdate@l1inc.com. Mapping requests are generally processed and ready within 7 – 14 days of submission.

My DistancePro occasionally displays inaccurate distances. What can I do?

If a course has recently been renovated, the mapping will need to be updated. Mapping update requests and new course mapping requests may be submitted to courseupdate@l1inc.com. Mapping requests are generally processed and ready within 7 – 14 days of submission.

How do I manually advance holes?

As the DistancePro app will automatically advance holes as you play through the course, the need to manually advance holes is rare. In those rare instances in which the need to manually advance arises (such as a shotgun start in a tournament), there are 2 ways to manually advance holes:

- On the DistancePro device, press the right button to advance to the next hole, or press the left button to switch to the previous hole.

- On the DistancePro app, the map view screen includes 2 buttons just below the header. The button on the right advances to the next hole, the button on the left switches to the previous hole.

How many courses are available?

The iGolf database is the #1 Golf GPS database, and includes tens of thousands of courses across the globe, including over 35,000 courses in North America (the United States, Canada, Mexico, Puerto Rico), Australia, New Zealand, the United Arab Emirates, Europe (the United Kingdom, Ireland, Sweden, France, Italy, Spain, Portugal, Germany, Austria, Belgium, Switzerland, the Netherlands, Finland, Denmark, Norway, and many others), South Africa, and throughout Asia.

Is the DistancePro tournament legal?

The DistancePro complies with USGA and R&A regulations, and is thereby tournament legal as allowed by local rules. When competing in tournaments or league play, always make sure to be aware of, and comply with, local rules.

How do I change the unit of measurement from yards to meters?

On the app home screen simply select the “Settings” option (gear button in the upper right hand corner). From the Settings page simply press the “Unit of Measure” button to toggle between options (yards or meters). The setting that is showing is the active setting.

How do I power the DistancePro device on?

To power the DistancePro device on, simply press either button on the device.

How do I power the DistancePro device off?

To power the DistancePro device off, close the app. The DistancePro will display an “Out of Range” message. This message includes a “Power Off” option which is executed by pressing the left button on the device.

The course map is not displaying. Where is the overhead view?

A data connection is required to use the app and display the overhead course views. Make sure that data connection is enabled in your smartphone’s settings, and that your phone is showing that it has signal.

Can I measure the distance of my drives and other shots?

Yes. From the map view screen in Golf Mode, there is a “Shot” button at the bottom. To measure the distance of any shot, press this button in the location from which the shot was taken; this location is set to zero (point A). As you move toward your ball, the DistancePro app measures the distance. When you are standing by your ball (point B), the distance shown is the total straight-line distance between points A and B.

Can I attach the DistancePro to any glove?

The DistancePro was designed specifically to attach to any standard Zero Friction magnetic ball marker glove. The GPS device is transferrable to the Zero Friction Johnny Miller Motion-Fit glove, the Men’s Synthetic Magnetic Ball Marker Glove, and the Ladies’ Synthetic Magnetic Ball Marker Glove.

How do I remove the DistancePro device from the current glove?

When you are ready to transfer the Distance Pro device to a new glove, simply unscrew the bolt by hand or by using a 2.5 mm allen key.

How do I replace the battery?

The battery door is located on the backside of the device and can be removed using a coin. Turn counter clockwise until the arrow on the door aligns with the arrow on the device and remove. Use only the following batteries: CR2025, 2025, ECR2025, DL2025, BR2025, 280-205, 5003LC, and SB-T14. To replace the door, align the arrows on the door and case, then turn clockwise.

Privacy Policy...

PRIVACY POLICY

At Zero Friction LLC, we are committed to respecting your privacy. As a user of our Distance Pro™ mobile app, we only want to contact you if you wish to be contacted by us. With that in mind, we offer you the following details of how we gather, use, share and protect the information collected via this mobile app. Some links within the DistancePro app may link directly to Zero Friction LLC webpages or third-party webpages. Please see the Terms and Conditions and Privacy Policy for Zero Friction LLC webpages.

This Privacy Policy does not apply to your use of non-Zero Friction LLC websites linked to or from this app.

By using this mobile app, you are accepting the terms and conditions described in this Privacy Policy.

1. What kinds of information does Zero Friction LLC collect?

The Zero Friction LLC DistancePro mobile app collects information about you via the registration and profile settings pages, where you are able to enter information into data fields and then send this information back to Zero Friction LLC. You may be asked to provide us with your name, address, phone number, fax number, email address, shipping address and similar information about you as an individual. We may also ask you questions about your golf game, your buying preferences or your lifestyle. We refer to all of this information as your "Personal Information."

Zero Friction LLC intends to give you as much control as possible over your Personal Information. There are times when we may need your Personal Information in order to respond to your information requests.

If you choose to give Zero Friction LLC Personal Information via the DistancePro mobile app, it is also our intent to let you know how we will use such information. If you tell us that you do not wish to have this Personal Information used as a basis for further contact with you, we will respect your wishes. For information about online shopping, please call 1-877-316-7492. You can also email us at info@zerofriction.com for more information or you can write to us by addressing requests to Internet Customer Service Representative, 1 Trans Am Plaza Drive, Suite 540, Oakbrook Terrace, IL 60181.

2. Why does Zero Friction LLC collect this information and how is it used?

We need this information to help us improve our services to you; we want to make it easier to tailor our products and services to your particular needs.

With that in mind, Zero Friction LLC collects Personal Information and General Data in order to:

- Conduct and facilitate online transactions.
- Maintain purchasing records and understand shopping patterns.
- Make the DistancePro mobile app easier for you to use by not having to enter information more than once.
- Provide information faster.
- Create content more relevant to you.
- Adjust the DistancePro mobile app to your personal preferences.
- Process your product orders.
- Process your support and/or information requests.
- Conduct contests, sweepstakes and promotions.
- Help you quickly find products, services or information available from Zero Friction LLC
- Make improvements to the DistancePro mobile app.
- Assess general trends within the DistancePro mobile app.
- Alert you to new products, contests, sweepstakes, special offers, updated information and other services that Zero Friction LLC thinks might be of interest to you. This might be done through direct contact with you or by customized postings on our websites.
- Where you have given us your permission we also might authorize other companies to contact you directly.
- Enable you to use certain customized features and to save information for later uses of the DistancePro Mobile app.
- Create and deliver other similar business-related features and services.
- Offer you occasional opportunities to provide us with feedback about our products or services.

3. How do I let Zero Friction LLC know that it is okay to contact me?

After you download and install the DistancePro mobile app, you will be asked to provide certain Personal Information that will allow us to keep track of your serial number for the purposes of warranty claims and customer support. By installing and using this mobile app, you agree that Zero Friction LLC and its fulfillment partners may contact you regarding your DistancePro device registration and/or your use of the DistancePro device and mobile app.

When you provide us with your Personal Information, you also may be asked whether you would like to receive future contacts from Zero Friction LLC and from our select business partners and affiliates (as described in Section 7 below). You elect to receive these future contacts by "opting in" in the designated check box. Once you opt-in,

you are granting us permission to use the Personal Information as described in this Privacy Policy, including transferring and storing your Personal Information at one or more locations within the United States of America. Your election to opt-in also is your agreement that we may share your Personal Information with selected business partners and affiliates. The opt-in process further means that Zero Friction LLC and the entities that we share your Personal Information with (as described below) may contact you directly in accordance with this Privacy Policy. Whenever we share Personal Information pursuant to this Privacy Policy, we will inform the party receiving it that the Personal Information may only be used for a specific, limited purpose in accordance with this Privacy Policy and as agreed upon in advance by Zero Friction LLC. We also may use confidentiality agreements to further protect Personal Information that becomes the property of Zero Friction LLC.

If you provide us with your mailing address, telephone number or facsimile number, and tell us that we may contact you, we may also get in touch with you by one of these methods.

4. Where does Zero Friction LLC store this information and is it secure?

Zero Friction LLC operates in many countries throughout the world. To enable us to offer consistent service to our customers, wherever they may live, we manage most of our Internet sites and our Distance Pro mobile app from within the United States. Information may be collected outside of the U.S. and transferred to the U.S. in certain instances. Information that we collect may also be transferred to and stored by third parties who perform services and carry out functions on our behalf and/or in connection with an order. These include, among others, third party payment and order processors, our network of fulfillment entities (such as local retailers and other product distributors), package delivery services, data management and analysis companies, marketing professionals, fraud protection services, website evaluators and the like.

Zero Friction LLC takes precautions to protect your Personal Information, including our policy of allowing access to this Personal Information to only to those individuals and entities with a need to know. We also use available technology and encryption, when legally required or when appropriate for your protection, to provide a more secure environment and to reduce the chance of unauthorized access.

Personal Information is stored in a secure environment protected by a combination of physical and technical measures. The information may be kept in separate locations or it may be aggregated into reports, lists or databanks. There is no general public access to this information. In some cases, the Personal Information may be encrypted before you conduct your transaction, using appropriate secure technology. If you send us correspondence such as email or postal mail, or contact us by phone, we may collect such information in a file specific to you. These files will also be stored in secure locations.

Always keep in mind, however, that the Internet is not a secure system and you should be cautious about the information you disclose while you are online. Although we take steps to protect your Personal Information against loss, misuse and alteration, as is the case with all computer networks linked to the Internet, we cannot absolutely guarantee the security of your Personal Information provided over the Internet and we will not be responsible for loss, misuse or alteration of the Personal Information. Click here to find out more about online security. In addition, the Federal Trade Commission provides helpful information about online privacy on their website: <http://www.ftc.gov/>

5. How long will Zero Friction LLC store this Personal Information?

We will remove the Personal Information within a reasonable period of time after receiving your request to do so. Otherwise, the information will be stored in a secure and protected environment for as long as we believe it necessary to serve you and to carry out the other purposes for which we collected the Personal Information and General Data. In addition, legislation might oblige us to store this Personal Information for a certain period of time.

To understand how you can amend or update your Personal Information, please refer to the appropriate question in this Privacy Policy.

6. Does Zero Friction LLC share this information with anyone?

We understand that your privacy is important to you. It is our policy not to disclose Personal Information about our website visitors without your explicit consent. This consent is given by your election to "opt-in" at the time you provide us with the Personal Information or by your making a purchase at one of our websites. Once you opt-in or make a purchase, you are granting us permission to use the Personal Information as described in this Privacy Policy, including transferring to and storing your Personal Information at our central website located in the United States of America and to third parties who perform services and carry out functions on our behalf and/or in connection with an order. Your election to opt-in and/or your online purchase constitute your agreement that we may share your Personal Information with selected business partners and affiliates. The opt-in process further means that Zero Friction LLC and the entities that we share your Personal Information with (as described below) may contact you directly in accordance with this Privacy Policy. Whenever we share Personal Information

...Privacy Policy

pursuant to this Privacy Policy, we will inform the party receiving it that the Personal Information may only be used for a specific, limited purpose in accordance with this Privacy Policy and as agreed upon in advance by Zero Friction LLC. We also may use confidentiality agreements to further protect Personal Information that becomes the property of Zero Friction LLC.

From time-to-time, in order to provide you with the services, information and products that you have requested, to fulfill an order, to conduct contests, promotions or sweepstakes or to provide you with services, information and products that we think might be of interest to you, we may share your Personal Information with the following entities and individuals:

Licensees, Licensors and other Business Partners: The Excel Golf Companies may enter into business dealings, license agreements or other contracts with third parties (we call these relationships "Third Party Agreements"). In connection with these Third Party Agreements, the Excel Golf Companies may license various trademarks and other intellectual property rights to third parties. At other times, Zero Friction LLC may receive permission from a third party to use the third party's trademarks or intellectual property rights. In addition, Zero Friction LLC may enter into business relationships or contracts with other companies for a variety of goods and services. To the extent that Personal Information is shared with these third parties, we will inform them that the Personal Information may only be used for a specific, limited purpose in accordance with this Privacy Policy and as agreed upon in advance by Zero Friction LLC.

Third Party Service Providers and Golf Retailers: In some instances, your Personal Information will be shared with third parties who perform services and carry out functions on our behalf and/or in connection with a product order. These include, among others, third party payment and order processors, our network of fulfillment entities (such as local retailers and other product distributors), package delivery services, data management and analysis companies, marketing professionals, fraud protection services, website evaluators and the like. These companies and individuals may be used, among other ways, to fulfill orders, process credit card payments, provide customer service, deliver packages, send emails or post mailings, update customer lists and provide marketing services and support.

Marketing, Advertising and Website Hosting Companies: Occasionally, the Zero Friction LLC Companies utilize the services of outside agencies, companies or individuals to run marketing campaigns, respond to information requests, coordinate contests, sweepstakes and promotions or to host or operate websites and web pages that are connected with our business. We may also contract with third parties to help us better understand your web usage preferences or to analyze data that we collect on our websites and elsewhere. To the extent that Personal Information is shared with these third parties, we will inform them that the Personal Information may only be used for a specific, limited purpose in accordance with this Privacy Policy and as agreed upon in advance by Zero Friction LLC.

Consultants and Corporate Service Providers: The Zero Friction LLC Companies may use third parties to help us operate various aspects of our business. This might include people or companies that we bring in to help us understand how to more efficiently operate our business. It also might include third parties that we may use to outsource or help facilitate one or more aspects of our business (e.g. order fulfillment, customer service, co-branding issues, manufacturing, payment processing, etc.). To the extent that Personal Information is shared with these third parties, we will inform them that the Personal Information may only be used for a specific, limited purpose in accordance with this Privacy Policy and as agreed upon in advance by Zero Friction LLC.

Business Transfers: As noted above, in the event that all or substantially all of our assets are sold or transferred to another party, or in case a transaction occurs in which your Personal Information is one of the business assets transferred, all Personal Information that has been collected and stored may be one of the business assets that we transfer. You will be notified of such a transfer in accordance with Paragraph 14, below.

Law Enforcement, Regulatory Agencies and Legal Proceedings: The Excel Golf Companies may share your information with government entities, authorized law enforcement personnel, regulatory bodies or as part of legal proceedings, in response to a valid subpoena or court order or as required by applicable law.

7. What is the process for reviewing and correcting information?

You may request a copy of the Personal Information that Zero Friction LLC has collected. You may also correct any inaccuracies contained in this Personal Information. We do not charge for information requests, although we may charge you a fee to cover our reasonable costs of actually providing you with a copy of your Personal Information. We will require proof of your identity. Please address requests to Internet Customer Service Representative, Zero Friction LLC, 1 Trans Am Plaza Drive- Suite 540, Oakbrook Terrace, IL 60181 or email info@zerofriction.com. We will provide you with a readable copy of the Personal Information within a reasonable time period after your request (usually 30 days). You may challenge the data that we hold about you, and, where appropriate, you may have the data corrected or completed. In some instances recognized by law, we may refuse to provide you with a copy of the Personal Information or change the data, but we

will give you reasons for our refusal.

We also welcome your questions, comments and suggestions about our Privacy Policies. Please send your comments to info@zerofriction.com.

8. Does Zero Friction LLC offer links to other websites?

We also may offer links to websites that are not operated by Zero Friction LLC. If you visit one of these linked sites, you should review their privacy and other policies. We are not responsible for the policies and practices of other companies. Similarly, while all websites operated by the Excel Golf Companies have similar privacy policies that govern their use and operation, policies may vary from site to site and/or mobile application based upon local customs, practices or laws or due to circumstances unique to that site. Please review the privacy policy of each site and/or mobile application to determine the applicable privacy policies.

9. What about Personal Information received from third parties?

Any Personal Information that Zero Friction LLC receives from third parties is subject to the privacy policies of those entities. We are not responsible for the policies and practices of other companies. You should carefully review the privacy policy of any third party to make sure you are comfortable with how they are going to treat your personal data. For example, some companies may require you to opt-out of their information exchange programs. In those instances, Zero Friction LLC may receive and/or use information gathered by these outside companies or agencies, and the handling and processing of your data will be governed by such third parties' policies and not by this Zero Friction LLC policy.

10. What about the privacy of children?

Protecting the privacy of children is important. Our DistancePro mobile app is not directed at children under the age of 13, nor do we knowingly solicit or collect Personal Information from children under the age of 13. If we become aware that a user is under the age of 13 and has signed up without prior verifiable parental consent, we will remove his or her Personal Information from our files. We do not sell or ship any items ordered through our website(s) to anyone who we know to be under the age of 18.

11. What happens if Personal Information is not provided?

If you choose not to provide Personal Information, you may be able to use some of the DistancePro mobile app features. However you will not be able to access areas that require registration. Even if you do not provide Personal Information, we will sometimes collect anonymous information about how you have used the mobile app. This is information that does not personally identify you, but which may be helpful for marketing or improving the services we offer. (Click here for more information on general data that is collected when you use our mobile app, visit our websites, and on how we use cookies.) In addition, the Federal Trade Commission provides helpful information about online privacy its website: <http://www.ftc.gov/>. For information about online shopping, please call 1-877-316-7492.

12. How can I stop receiving communications from Zero Friction LLC?

If you wish to stop receiving communications from us or would like us to cease processing your information in any other way, you can write to us at: Internet Customer Service Representative, Zero Friction LLC, 1 Trans Am Plaza Drive- Suite 540, Oakbrook Terrace, IL 60181 or email info@zerofriction.com. We will also provide you with a return email opt-out address in each email that we send to you so that you may opt out of receiving future email communications. This return opt-out address will be operational for at least 30 days following the date the email was originally sent to you.

13. What happens when changes are made to this Privacy Policy?

From time to time, it may be necessary for Zero Friction LLC to change this privacy policy. We suggest that you check here periodically. Such modifications are automatically effective upon posting. You can be assured, however, that any changes will not be retroactively applied and will not alter how we handle previously collected information. If at any point we desire to use your Personal Information in a manner different than that stated at the time it was collected, we will notify you by email and give you the chance to indicate whether you consent to the proposed use.

By installing and using the DistancePro mobile app, you are accepting the terms and conditions described in this Privacy Policy. Please see our Terms and Conditions for additional information.

14. When was the Privacy Policy last updated and when do those changes take effect?

This Privacy Policy was last updated on October 14, 2016 and all changes are effective immediately.

Zero Friction LLC
1 Trans Am Plaza Drive, Suite 540
Oakbrook Terrace, IL 60181
(877) 316-7492

Terms & Conditions...

TERMS AND CONDITIONS

Welcome to the Zero Friction LLC, ("Zero Friction ") DistancePro™ device and mobile app ("App"). Like the game of golf, this app has certain Terms that you must follow during your use thereof ("Terms"). Please read these Terms carefully before using this app. Most of all have fun while you discover what Zero Friction is all about.

Who We Are: When we refer to "Zero Friction," "we," "our" or "us," it means Zero Friction LLC. Zero Friction LLC's headquarters are at 1 Trans Am Plaza Drive, Suite 540, and Oakbrook Terrace, IL 60181, USA. Unless otherwise noted, these Terms apply to every app maintained by Zero Friction.

Acknowledgment: Both Zero Friction and you (the "Bound Parties") acknowledge that this agreement to use the App and DistancePro device (the "License") is entered into by and between the Bound Parties, and that neither Apple, Inc. ("Apple") nor Google, Inc. ("Google") are subject to these Terms but as third-party beneficiaries, Apple and Google each shall have rights to uphold and enforce these Terms. Neither Apple nor Google are responsible in any way for the App, nor are they responsible for any content contained therein. Zero Friction is solely responsible for maintaining and providing updates for the App, in addition to any and all end-user support. To the full extent permitted under law, neither Apple nor Google shall have any obligations as it pertains to any warranties associated with the App. Neither Apple nor Google shall bear any responsibility or liability for any costs or claims arising from any claims, losses, liabilities, damages, costs, or expenses that may arise from any failure of the App or any costs arising from any claims of infringement from third-party intellectual property rights. The Bound Parties both acknowledge that should any third-party claim that the App or your use thereof, infringes that third-party's intellectual property rights, Zero Friction, not Apple or Google, shall be solely responsible for investigating, defending, settling, and discharging any and all such intellectual property infringement claims. You represent and warrant that (1) you are not located within any country or territory that is subject to any U.S. Government embargo, nor any country or territory that is designated by the U.S. Government as a "terrorist-supporting" country; and (2) you are not listed on any U.S. Government database of prohibited or restricted parties. Our contact information for any end-user inquiries, feedback, complaints, or claims regarding the App is detailed at the end of these Terms of Use. By installing and using the App, you hereby agree to abide by the Terms of Services set forth by Apple iTunes, viewable at <http://apple.com/legal/internet-services/terms/site.html> and Google Play, viewable at https://play.google.com/intl/en_us/about/play-terms.html

Use of the App: (a) You shall bear sole responsible for providing the mobile device, in addition to any equipment and services necessary to download, install, and use the App. Zero Friction does not guarantee that the App will be accessible on any specific device, nor through any specific internet connection or service plan. Zero Friction does not offer any guarantee, nor any warranty that the App will be available from any specific geographic location nor through any specific Vendor (defined below). Zero Friction may send communications including, but not necessarily limited to: push notifications, local client notifications, text messages, picture messages, alerts, emails, or any other type of message sent to you through the App. You shall bear sole responsibility for any and all fees that may be charged by your third-party wireless service provider for any data, text messaging, or any other wireless messages generated by the App, in addition to any fees that may be related to downloading or using the App. If you wish to opt out of receiving Push Notifications from the App, you may do so through the settings option within the app or on your mobile device (this may exclude infrequent but important service announcements or administrative messages). Please contact your service provider to obtain more information regarding fees as they pertain to Push Messages.

(b) In addition, the App utilizes the geo-location functionality of your mobile device in order to track your exact location. By using the App, you hereby grant permission for Zero Friction to access the GPS functionality of your device in order to locate you. For the reason that the App uses an automated function to access and track your location, Zero Friction may determine your exact location any time that the App is open on your mobile device. **IT IS RECOMMENDED THEREFORE THAT YOU SHOULD CLOSE THE APP WHEN YOU ARE NOT USING IT.** Zero Friction does not make any claim nor representation that it will keep any records of your location, and Zero Friction shall bear no responsibility nor liability to you, to any other person, or to any other third-party for any loss, damage, or destruction to any location information. **ZERO FRICTION SHALL BEAR NO RESPONSIBILITY FOR THE STORING OF ANY LOCATION INFORMATION, FOR THE DISCLOSURE OF ANY LOCATION INFORMATION, FOR THE DELETION OF ANY LOCATION INFORMATION, OR FOR**

THE FAILURE TO STORE ANY LOCATION INFORMATION.

(c) These terms shall not be interpreted in a manner to create any ventures, partnerships, employment, or agency relationships between Zero Friction and any business or third-party that takes part in the App. Zero Friction shall not bear any responsibility nor liability for any sales, services, transportation, or delivery services provided by third-parties. If using the App is restricted by your state of residence due to your age you agree that you shall not use the App. By using the App, you expressly acknowledge and warrant that you are a minimum of 13 years of age.

General acknowledgements: You hereby acknowledge that Zero Friction may establish general guidelines, practices, and limitations in regards to your use of the App or DistancePro device. You agree that Zero Friction shall bear no responsibility nor any liability for any failure of the App or any deletion of other content maintained or transmitted by the App. Zero Friction reserves the right at any time, and from time to time, to modify or discontinue, either temporarily or permanently, the App (or any part thereof) with or without notice. You also agree that Zero Friction shall bear no responsibility nor liability to you or to any third-party for any modifications to, suspension of, or discontinuance of the App. Furthermore, you acknowledge that Zero Friction reserves the right to change any general practices, guidelines and limitations at any time, at our sole discretion, with or without notice.

User obligations: In consideration of your use of the App, you hereby agree that you are subject to certain obligations. For any personal information that you submit to us through the App, you agree that such information is true, accurate, current, and complete as prompted, and you also agree that you will not use the App for any unlawful purposes or for any purpose that is prohibited by these Terms. Should you provide any information that is untrue, inaccurate, incomplete, or not current, or if Zero Friction has reasonable grounds to suspect that any information provided by you is untrue, inaccurate, incomplete, or not current, Zero Friction shall have the right to refuse any and all current or future use of the App (or any portion thereof).

Indemnification: You hereby agree to indemnify, defend, and hold Zero Friction and its affiliates, in addition to Zero Friction's and its affiliates' respective directors, officers, employees, agents, and any other partners harmless from and against any and all claims or demands, including reasonable attorneys' fees, made by any third-party due to or arising from your use of the App, your connection to the App, your violation of these Terms, or your infringement against any intellectual property or any other rights of any other person or entity. Zero Friction shall bear no responsibility nor liability for any damages resulting from your use of the App or DistancePro device.

Changes To The App: Zero Friction LLC reserves the right to revise these Terms at any time by updating this posting. The Terms were last updated on October 14, 2016. Your continued use of this App following the posting of changes to these Terms will mean you accept those changes and that they apply to you.

Use Of App Content: Zero Friction maintains this App and its contents for your personal information. You may view and download material displayed on the App for your personal, non-commercial use only, provided you retain all copyright, trademark and other proprietary notices contained within the materials. You may not distribute, retransmit, republish, reuse, repost, or use the contents of this App for public or commercial purposes, without Zero Friction's prior written permission. You may not alter or interfere with the content or functioning of the App, or "mirror" any content contained on this App on any other server. The materials at this App are copyrighted and any unauthorized use may violate copyright laws, trademark laws, the laws of privacy and publicity, and communications regulations and statutes. If you breach any of these Terms, your right to use this App will terminate automatically.

Communicating With Us: Zero Friction welcomes your comments. However, please do not send us any creative ideas, original materials, or suggestions relating to products or marketing plans. Any communication or material you transmit to Zero Friction, or post from the App by electronic mail or otherwise, including any personal data, questions or answers, comments, suggestions, or the like, will be treated as non-confidential and non-proprietary, and may be disseminated or used by Zero Friction for any purpose including, but not limited to, developing, manufacturing or marketing products. Anything you transmit or post may be used by Zero Friction for any purpose, including but not limited to product solicitations, reproduction, disclosure, transmission, publication, and broadcast. You may not post or transmit to or from the App any unlawful, threatening,

...Terms & Conditions

libelous, defamatory, obscene, scandalous, inflammatory, pornographic, or profane material, or any other material that could give rise to any civil or criminal liability under the law.

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Limitation Of Liability: Neither Zero Friction nor any third party involved in creating or delivering the App will be liable under any theory (including negligence) for any incidental, consequential, indirect, special, or punitive damages arising out of your access to or use of the App, even if we have been advised of the possibility of such damages.

Instruction or Fitting Information: From time to time, this Site may feature golf tips, practice pointers, fitting information and instructional videos (collectively, the "Instructional Information") from a variety of sources. You are solely responsible for the proper use of the Instructional Information. We are not responsible for any physical, emotional or property damages resulting from the use or misuse of such Instructional Information, nor are we responsible for the accuracy, reliability, effectiveness or correct use of any Instructional Information that you receive on this Site. You should consult with your physician or other health care professional before beginning any type of exercise or training program or other physical activity.

Links: The App may display links to other websites or resources sponsored by third parties as a convenience to you. We are not responsible or liable for, and do not endorse, the content or operation of such third-party websites, including but not limited to the advertising, products or other materials on or available from such websites or resources.

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App Operation: Zero Friction controls and operates this App from its headquarters in Oakbrook Terrace, Illinois, United States of America and makes no representation that these materials are appropriate for use in other locations. If you use this App from other locations you are responsible for compliance with applicable local laws. You may not use or export or re-export the materials at this App or any copy or adaptation in violation of any applicable laws or regulations including without limitation U.S. export laws and regulations.

Governing Law: These Terms and your use of the App will be governed by the laws of Illinois. Any dispute arising out of these Terms or your use of the App will be heard only in the state or federal courts located in Chicago, Cook County, Illinois, USA, and you hereby consent and submit to the personal jurisdiction of such courts.

Interpretation: If any provision of these Terms is held to be unlawful, void, or for any reason unenforceable, that provision will be deemed severable and will not affect the validity and enforceability of the remaining provisions. These Terms (and the links contained herein) state the entire agreement between the parties relating to use of the App. The Terms may not be amended except as provided above.

WARRANTY

The Zero Friction DistancePro is backed by a one year limited warranty. For questions related to warranty, please contact us :

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Oakbrook Terrace, IL 60181
1-877-316-7492
distancepro@zerofriction.com

FCC STATEMENT

This device complies with Part 15 of the FCC interference limits for Class B digital devices FOR HOME OR OFFICE USE. These limits are designed to provide reasonable protection against harmful interference in a residential installation, and are more stringent than "outdoor" requirements.

Operation of this device is subject to the following conditions; (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device does not contain any user-serviceable parts. Repairs should only be made by an Authorized Zero Friction repair center. Unauthorized repairs or modifications could result in permanent damage to the equipment, and will void your warranty and your authority to operate this device under Part 15 regulations.

FCC Radiation Exposure Statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without RF striction.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.



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